

IMPORTANT INFORMATION

DO NOT RETURN THIS MACHINE TO YOUR RETAILER

READ THE INSTRUCTION MANUAL BEFORE USING FOR THE FIRST TIME

Novis Vita Juicer is committed to offering you superior customer service. For any additional questions you may have regarding your product, please contact customer service at: 302.326.4806 Monday - Friday 8:30am - 5:00pm EST. If you prefer, you can also contact us online by visiting our website: www.novisusa.com and click on "CONTACT" at the bottom of the page.

As a valued customer, we want to make sure that your expectations are met and any issues are resolved immediately.

Please refer to the back of this page for troubleshooting and tips for use.

We can not accept returns of products that have been used or altered unless defect is deemed a warranty issue.

Warranty - 10 year on motor and 3 year on parts.

Operating tips, instructions, and recipes are available on our website at www.novisusa.com and the Novis USA YouTube channel.

Have fun juicing!



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NOVIS TROUBLESHOOTING ISSUES

Issue: Machine starts to vibrate and move on the counter.

Precaution: The centrifuge strains and collects the pulp. When juicing dense fiber foods like carrots and beets, the centrifuge will need to be emptied more often as it's collected a lot of pulp - approximately after 12 oz of juice.

Solution: Stop the machine, empty the pulp from the centrifuge and then continue to juice. The machine should not vibrate or move on the counter. Please make sure that you empty the centrifuge regularly (depending on the size of fruits/vegetables and consistency).

Issue: Juice flows out over the spout unit / DROPHOLD®.

Precaution: The DROPHOLD® is designed to prevent any dripping when you have to change glasses or when you stop the juicing process.

Solution: Stop the machine, let all the juice flow out of the spout and flip up the spout. Always make sure that you put a jar underneath the DROPHOLD®, otherwise the juice will spill.

Issue: Small springs in the inner container need cleaning.

Solution: Run water through the springs by engaging the spring and pressing up and down.

IF ANY OF THESE ISSUES OR SOLUTIONS ARE UNCLEAR, PLEASE DIRECTLY CONTACT NOVIS USA, AS WE WILL HELP YOU SOLVE YOUR ISSUE SO THAT YOU CAN ENJOY YOUR VITA JUICER.

TIPS

- Please make sure that you can hear the «click» when assembling the shredder disk and centrifuge strainer.
- Do not put too many items at once into the feed chute.
- When using the Blender/Smoothies/Puree unit, please use the Blender/Smoothie/Puree function first for the soft fruits and vegetables and then «flush» with other fruits and vegetables (e.g. apples).
- Remember a juicer is for extracting only – not blending.
- Do not put frozen fruits into the juicer.
- Do not put nuts or other hard foods that contain a limited amount of liquid into the juicer.
- All parts must be installed correctly, otherwise the appliance will not work (safety switches inside the inner part and in the casing stop the motor from working if not installed properly).
- The longer the machine runs, the longer the centrifuge spins, which allows for the highest extraction of juice from the pulp. Operating the machine in this manner will result in a higher extraction percentage, which is superior to all other juicers.